

SEP 23 2014

Docketed by <u>AM</u>

CHIEF FINANCIAL OFFICER JEFF ATWATER STATE OF FLORIDA

IN THE MATTER OF:

DOREEN MARIE PULLEN

CASE NO.: 159539-14-AG

CONSENT ORDER

THIS CAUSE came on for consideration and final agency action. Upon consideration of the record, including the Settlement Stipulation for Consent Order dated August 8, 2014, and being otherwise fully advised in the premises, the Chief Financial Officer finds:

1. The Chief Financial Officer, as agency head of the Florida Department of Financial Services (the "Department"), has jurisdiction over the subject matter of this case and the parties.

2. The entry of this Consent Order and compliance herewith by Doreen Marie Pullen (the "Respondent"), License #A212772, shall conclude the administrative proceeding of Case No. 159539-14-AG before the Department.

IT IS THEREFORE ORDERED:

(a) The Settlement Stipulation for Consent Order dated August 8, 2014, and attached hereto as "Exhibit A," is hereby approved and fully incorporated herein by reference.

(b) The Respondent's licensure and eligibility for licensure as an insurance agent within the state are hereby surrendered to the Department. The surrender shall have the

same force and effect as a revocation, and shall constitute a revocation. The Respondent shall not engage in or attempt or profess to engage in any transaction or business for which a license or appointment is required under the Florida Insurance Code or directly or indirectly own, control, or be employed in any manner by any insurance agent or agency or adjuster or adjusting firm. The Respondent shall immediately return to the Department of Financial Services, Bureau of Licensing, 200 East Gaines Street, Tallahassee, Florida 32399-0319, all licenses issued to the Respondent pursuant to the Florida Insurance Code.

(c) Subsequent to the date of the execution of this Consent Order, the Respondent shall not make an application to the Department for any license or permit issued under the authority of the Department. Subsequent to the date of the execution of this Consent Order, the Respondent shall be permanently ineligible to receive from the Department any license or permit issued under the authority of the Florida Department of Financial Services.

(d) The Respondent shall be immediately and permanently removed, pursuant to section 624.310, Florida Statutes. The Respondent shall otherwise be immediately and permanently removed and permanently barred from any and all direct or indirect participation in and/or affiliation with, any entity which is licensed or regulated under the Florida Insurance Code, as defined in section 624.01, Florida Statutes, and any individual or entity which is otherwise involved in the business or transaction of insurance.

(e) Any person who knowingly transacts insurance or otherwise engages in insurance activities in this state without a license, or while the licenses are suspended or revoked, commits a felony of the third degree.

(f) If the Department has good cause to believe that the Respondent has violated any condition of this Consent Order, the Respondent authorizes the Department to seek

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the immediate enforcement of the order in the Circuit Court of the Second Judicial Circuit, in and for Leon County, in Tallahassee, Florida. If such an enforcement order is granted, the Respondent agrees that she shall be liable to the Department for all reasonable costs and attorneys fees expended in the enforcement action. Further, if this order is enforced, the Respondent shall be subject to contempt sanctions for violating any enforcement order.

DONE and ORDERED this 23rd day of September , 2014.



Gregory Thomas Director, Agent & Agency Services

Copies Furnished To:

doreen.pullen@me.com

Doreen Marie Pullen Coast to Coast Insurance Financial Services 4706 South East 11th Place, Suite C Cape Coral, FL 33904-9685

Doreen Marie Pullen 608 Tower Drive Cape Coral, FL 33904-5824

Greg Thomas, Director Division of Agent & Agency Services 200 East Gaines Street Tallahassee, FL 32399-0320

Complaint & Settlement Division of Legal Services 200 East Gaines Street Tallahassee, FL 32399-0333



CHIEF FINANCIAL OFFICER JEFF ATWATER STATE OF FLORIDA

IN THE MATTER OF:

Case No: 159539-14-AG

DOREEN MARIE PULLEN /

SETTLEMENT STIPULATION FOR CONSENT ORDER

IT IS HEREBY AGREED and STIPULATED by and between DOREEN MARIE PULLEN ("Respondent") and the State of Florida, Department of Financial Services ("Department"), that:

1. Respondent is currently licensed as a Life, Health and Variable Annuity Agent, a Life Agent, a Life and Health Agent, a Health Agent, and a General Lines Agent. At all times relevant to the dates and occurrences referred to herein, Respondent was so licensed in this state.

2. Pursuant to Chapter 626, Florida Statutes, the Department has jurisdiction over Respondent's licensure and eligibility for licensure and appointment in this state and the subject matter of this proceeding.

3. The Department conducted an investigation of the Respondent in her capacity as a licensee.—As a result thereof, the Department alleges that the Respondent aided and abetted an unlicensed individual in the transaction of insurance, issued fraudulent certificates of insurance, and failed to forward full premiums collected resulting in policy cancellations, rewrites, gaps in coverage, forced placed coverage or no coverage being procured. In order to avoid formal litigation of this matter, Respondent has determined that it is in her best interests to enter into this Settlement Stipulation for Consent Order.

4. Respondent voluntarily waives receipt of any notice or charges other than this Settlement Stipulation for Consent Order with respect to her license(s) and disciplinary penalties.

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5. Respondent voluntarily waives receipt of an administrative complaint pursuant to section 120.60(5), Florida Statutes, or any notice or charges other than this Settlement Stipulation for Consent Order with respect to his license(s) and disciplinary penalties.

6. By entering into this Settlement Stipulation for Consent Order and by the filing of a Consent Order in this case, the Respondent and the Department intend to and do resolve all issues pertaining to the license disciplinary administrative penalties to be imposed against the Respondent based on the allegations in paragraph 3 above.

7. Neither party will appeal this Settlement Stipulation for Consent Order or the Consent Order to be issued in this cause, and the parties specifically waive notice of the right to appeal as required by section 120.569(1), Florida Statutes.

8. This document is a public record and contains information which is routinely published by the Department.

9. Each party to this proceeding shall bear its own costs and attorneys fees.

10. This Settlement Stipulation for Consent Order is subject to the approval of the Chief Financial Officer or his designee. Upon his approval, and without further notice, the Chief Financial Officer or his designee may issue a Consent Order providing for the following:

(a) Incorporation by reference of the terms and conditions of this Settlement Stipulation for Consent Order.

(b) Respondent's licensure and eligibility for licensure as an insurance agent within the state are hereby surrendered to the Department. The surrender shall have the same force and effect as a revocation, and shall constitute a revocation. The Respondent shall not engage in or attempt or profess to engage in any transaction or business for which a license or appointment is required under the Florida Insurance Code or directly or indirectly own, control, or be employed in any manner by any insurance agent or agency or adjuster or adjusting firm. Respondent shall immediately return to the Department of Financial Services, Bureau of Licensing, 200 East Gaines Street, Tallahassee, Florida 32399-0319, all license(s) issued to the Respondent pursuant to the Florida Insurance Code.

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(c) Subsequent to the date of the execution of the Consent Order, Respondent shall not make application to the Department for any license or permit issued under the authority of the Department. Subsequent to the date of the execution of the Consent Order, Respondent shall be permanently ineligible to receive from the Department any license or permit issued under the authority of the Florida Department of Financial Services.

(d) Respondent shall be immediately and permanently removed, pursuant to section 624.310, Florida Statutes. Respondent shall otherwise be immediately and permanently removed and permanently barred from any and all direct or indirect participation in and/or affiliation with, any entity which is licensed or regulated under the Florida Insurance Code, as defined in section 624.01, Florida Statutes, and any individual or entity which is otherwise involved in the business or transaction of insurance.

(e) Any person who knowingly transacts insurance or otherwise engages in insurance activities in this state without a license, or while the license(s) is suspended or revoked, commits a felony of the third degree.

(f) If the Department has good cause to believe that Respondent has violated any condition of the Consent Order, Respondent authorizes the Department to seek the immediate enforcement of the order in the Circuit Court of the Second Judicial Circuit, in and for Leon County, in Tallahassee, Florida. If such an enforcement order is granted Respondent agrees that she shall be liable to the Department for all reasonable costs and attorneys fees expended in the enforcement action. Further, if this order is enforced, Respondent shall be subject to contempt sanctions for violating any enforcement order.

11. Respondent certifies that the address and e-mail address below Respondent's signature are valid addresses.

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12. The Respondent agrees that the Consent Order may be sent to the Respondent via the e-mail address below Respondent's signature.

DATED and SIGNED this _____ day of <u>Fuguest</u>, 2014

Doreen Marie Pullen 608 Tower Drive Cape Coral, Florida 33904-5824

DOREEN.PULLEN@ME.COM

Barry K. Lanier, FLMI, CLU Bureau Chief Division of Agent & Agency Services Bureau of Investigation 200 East Gaines Street Tallahassee, Florida 32399-0320