



CHIEF FINANCIAL OFFICER
JEFF ATWATER
STATE OF FLORIDA

FILED

FEB 06 2015

Docketed by MC

IN THE MATTER OF:

CASE NO.: 166875-15-AG

AUTOPLEX EXTENDED SERVICES
_____ /

CONSENT ORDER

THIS CAUSE came on for consideration and final agency action. Upon consideration of the record, including the Settlement Stipulation for Consent Order dated December 7, 2014, and being otherwise fully advised in the premises, the Chief Financial Officer finds:

1. The Chief Financial Officer, as agency head of the Florida Department of Financial Services (the "Department"), has jurisdiction over the subject matter of this case and the parties.

2. The entry of this Consent Order and compliance herewith by Autoplex Extended Services (the "Respondent"), License #W043896, shall conclude the administrative proceeding of Case No. 166875-15-AG before the Department.

IT IS THEREFORE ORDERED:

(a) The Settlement Stipulation for Consent Order dated December 7, 2014, and attached hereto as "Exhibit A," is hereby approved and fully incorporated herein by reference.

(b) The Respondent shall pay an administrative penalty in the amount of two thousand dollars (\$2,000.00) as authorized by section 634.211(1), Florida Statutes, within thirty (30) calendar days of the entry of the Consent Order to be issued in this case. Failure of the Respondent to pay the administrative penalty within the specified time limit shall result in the immediate suspension of the Respondent's license and eligibility for licensure in this state without further proceedings for a period of sixty (60) days.

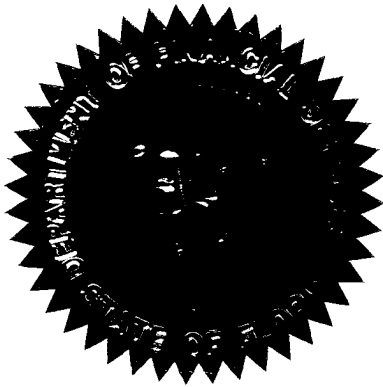
(c) If the Respondent is suspended for violating the Settlement Stipulation for Consent Order or this Consent Order, the Respondent shall, at the end of the applicable period of suspension, be entitled to file an application for reinstatement of licensure. However, the Respondent's license shall not be reinstated if the Department finds that the circumstance or circumstances for which the license was suspended still exist or are likely to recur, or if the Respondent is not otherwise eligible for licensure.


(d) The Respondent shall not place misleading advertisements before the public.

(e) The Respondent shall fully disclose the name, address, and license number of the agency in boldface type on advertisements, and shall update its contact information within ten (10) days of the issuance of this Consent Order.

(f) If the Department has good cause to believe that the Respondent has violated any condition of this Consent Order, then the Respondent authorizes the Department to seek the immediate enforcement of the order in the Circuit Court of the Second Judicial Circuit, in and for Leon County, in Tallahassee, Florida. If such an enforcement order is granted, then the Respondent agrees that it shall be liable to the Department for all reasonable costs and attorneys fees expended in the enforcement action.

DONE and ORDERED this 6th day of February, 2015.





Gregory Thomas
Director, Agent & Agency Services

Copies Furnished To:

k.horn@autoplexes.com

Autoplex Extended Services
2410 Highway 94 South Outer Road
St. Charles, Missouri 63303

Greg Thomas, Director
Division of Agent & Agency Services
200 East Gaines Street
Tallahassee, Florida 32399-0320

Complaint & Settlement
Division of Legal Services
200 East Gaines Street
Tallahassee, Florida 32399-0333

INVOICE

6100J VAL: 20758072 2015-02-17
460527 \$2,000.00 PID: 3352463

ADMINISTRATIVE PENALTY IMPOSED BY CONSENT ORDER

In order to ensure that your payment is received and properly credited, please return this invoice with your check payable to:

Department of Financial Services
Division of Legal Services
Revenue Processing Section
Post Office Box 6100
Tallahassee, FL 32399-6100

PAYMENT MUST BE RECEIVED WITHIN 30 DAYS OF ISSUANCE OF CONSENT ORDER

REFERENCE

NAME Autoplex Extended Services
ADDRESS: 2410 Highway 94 South Outer Road
CITY, STATE, ZIP: St. Charles, Missouri 63303
SS# or AGENT#: W043896
Case #: 166875-15-AG
Attorney: Complaint & Settlement
Source: Agent & Agency Investigations

Fine Due:	\$	2,000.00
Cost Due:	\$	
Total Amount Due:	\$	2,000.00
Amount remitted:	\$	

OFFICIAL USE ONLY - PLEASE, DO NOT MARK BELOW THIS LINE

B/T	T/C	F/T	INV AMT (inserted by operator)
M	6100	J	

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COPY
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RETURN
INVOICE

2015 FEB 17 AM 9:48

COUNTY OFFICE

15 FEB 18 AM 10:24

DIVISION OF LEGAL SERVICES



CHIEF FINANCIAL OFFICER
JEFF ATWATER
STATE OF FLORIDA

IN THE MATTER OF:

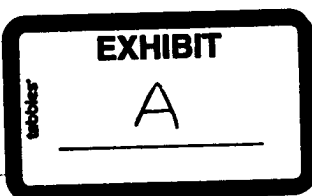
Case No: 166876-15-AG

AUTOPLEX EXTENDED SERVICES/

SETTLEMENT STIPULATION FOR CONSENT ORDER

IT IS HEREBY AGREED and STIPULATED by and between Autoplex Extended Services (the "Respondent") and the State of Florida, Department of Financial Services (the "Department"), that:

1. The Respondent is currently licensed as a Non-Resident Automobile Warranty Salesperson. At all times relevant to the dates and occurrences referred to herein, the Respondent was so licensed in this state.
2. Pursuant to chapter 634, Florida Statutes, the Department has jurisdiction over the Respondent's licensure and eligibility for licensure and appointment in this state and the subject matter of this proceeding.
3. The Department conducted an investigation of the Respondent in its capacity as a licensee. As a result thereof, the Department alleges that the registered agent of the Respondent placed misleading advertisements before the public with respect to the company's possession of



information regarding the vehicle owner's original warranty and the expiration thereof, placed advertisements that did not fully disclose the name, address, and license number of the service agreement company in boldface type, and failed to update your contact information with the Department. In order to avoid formal litigation of this matter, the Respondent has determined that it is in its best interests to enter into this Settlement Stipulation for Consent Order.

4. The Respondent voluntarily waives the right to a hearing in this matter and voluntarily enters into this Settlement Stipulation for Consent Order.

5. The Respondent voluntarily waives receipt of an administrative complaint pursuant to section 120.60(5), Florida Statutes, or any notice or charges other than this Settlement Stipulation for Consent Order.

6. By entering into this Settlement Stipulation for Consent Order and by the filing of a Consent Order in this case, the Respondent and the Department intend to and do resolve all issues pertaining to the license disciplinary administrative penalties to be imposed against the Respondent based on the allegations in paragraph 3 above.

7. No party will appeal this Settlement Stipulation for Consent Order or the Consent Order to be issued in this case, and the parties specifically waive notice of the right to appeal as required by section 120.569(1), Florida Statutes.

8. This document is a public record and contains information which is routinely published by the Department.

9. Each party to this proceeding shall bear its own costs and attorneys fees, unless otherwise provided herein.

10. This Settlement Stipulation for Consent Order is subject to the approval of the Chief Financial Officer or his designee. Upon his approval, and without further notice, the Chief Financial Officer or his designee may issue a Consent Order providing for the following:

(a) Incorporation by reference of all the terms and conditions of this Settlement Stipulation for Consent Order.

(b) The Respondent shall pay an administrative penalty in the amount of two thousand dollars (\$2,000.00) as authorized by section 634.211(1), Florida Statutes, within thirty (30) calendar days of the entry of the Consent Order to be issued in this case. Failure of the Respondent to pay the administrative penalty within the specified time limit shall result in the immediate suspension of the Respondent's license and eligibility for licensure in this state without further proceedings for a period of sixty (60) days.

(c) If the Respondent is suspended for violating the Settlement Stipulation for Consent Order or the Consent Order to be entered in this cause, the Respondent shall, at the end of the applicable period of suspension, be entitled to file an application for reinstatement of licensure. However, the Respondent's license shall not be reinstated if the Department finds that the circumstance or circumstances for which the license was suspended still exist or are likely to recur, or if the Respondent is not otherwise eligible for licensure.

(d) The Respondent shall not place misleading advertisements before the public.

(e) The Respondent shall fully disclose the name, address, and license number of the agency in boldfaced type on advertisements, and shall update its contact information within ten (10) days of the issuance of the Consent Order.

(f) If the Department has good cause to believe that the Respondent has violated any condition of this Consent Order, then the Respondent authorizes the Department to seek the immediate enforcement of the order in the Circuit Court of the Second Judicial Circuit, in and for Leon County, in Tallahassee, Florida. If such an enforcement order is granted, then


the Respondent agrees that it shall be liable to the Department for all reasonable costs and attorneys fees expended in the enforcement action.

11. The Respondent certifies that the address and e-mail address below the Respondent's signature are valid addresses.

12. The Respondent agrees that the Consent Order may be sent to the Respondent via the e-mail address below the Respondent's signature.


13. The person signing this Settlement Stipulation for Consent Order on behalf of the Respondent has the authority to enter into the Settlement Stipulation for Consent Order.

DATED and SIGNED this 7TH day of DECEMBER, 20 14.


Autoplex Extended Services
2410 Highway 94 South Outer Road
St. Charles, Missouri 63303

K.HORN@AUTOPLEXES.COM

KETH HORNER
Print Name of Signee


Barry K. Lanier, FLMI, CLU
Bureau Chief
Division of Agent & Agency Services
Bureau of Investigation
200 East Gaines Street
Tallahassee, Florida 32399-0320